



Terms of Use

Thank you for purchasing tickets for the Military Bowl presented by Northrop Grumman. Please note the following Terms of Use.

- 1.** All sales are final. No request for cancellations, changes or refunds are accepted.
- 2.** If your tickets are to be mailed, you should receive them within a reasonable amount of time. If you do not, please contact the ticket office for the Military Bowl no later than by 5pm the day before the game to insure proper ticketing for the Military Bowl.
- 3.** If your tickets are to be "held at will call", they will be at the venue box office at the time of the event. The box office is usually open no later than 60 minutes before game time. It would be helpful if you can arrive early to allow for parking and to avoid the last minute rush.
- 4.** Valid identification of the name on the ticket order is required to pick up tickets at Will Call. If someone else is picking up the tickets, a photocopy of purchaser's identification must be presented with an authorization note. It would also be helpful to have with you a copy of your order confirmation and the confirmation number.
- 5.** In the event that the game is either cancelled or postponed, the Military Bowl will make every effort to contact every patron via e-mail, time permitting.
- 6.** While the Military Bowl regrets the inconvenience caused by these circumstances, the Military Bowl cannot be held responsible for any cost or damages such postponement or cancellation may incur. Similarly, the conduct of events and performances for tickets purchased is the sole responsibility of the events' organizers and venue operators, the Military Bowl cannot be held responsible or liable for injuries, loss or damages incurred by patrons while attending these events.
- 7.** All patrons purchasing tickets for the Military Bowl must do so in the light of the above limitations.
- 8.** Refunds on tickets purchased are made for a cancelled event only. In all instances when a ticket is refunded, only the cost of the ticket is refunded.